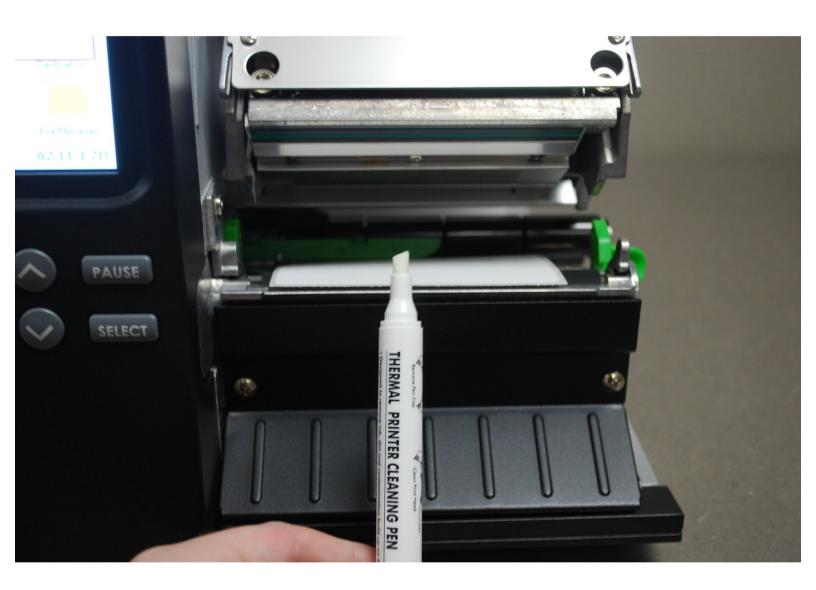


## 13 - How to Clean Printhead

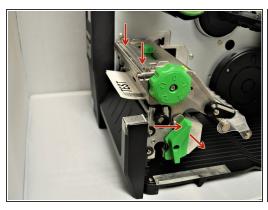
Written By: Eric Sutter



## **INTRODUCTION**

Make sure to turn off the printer before beginning the cleaning process

## Step 1 — Cleaning the Print Head







- Make sure the printer is turned off, then open the cover, lifting gently until it rests on top of the printer.
- With one hand, press down on the top of the printhead.
- With the other, rotate the green release lever clockwise.
- Remove your hand from the printhead and the printhead should now be able to be lifted up.
- Uncap the cleaning pen and use the tip to clean the glass surface of the print head, ensuring there is no label or ribbon residue, or dust or other particulate.
- ② You should do this each time you go through a roll of labels to ensure optimal print quality and performance. Doing so regularly can extend the lifespan of your printer by 2 to 3 times.