



# OS Update

How to update the Operating System

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## 3.5. OS UPDATE

Updating the operating system on the mobile computer helps maintain it at an optimized state. You may choose to update the system by establishing a wireless network connection to the Internet and downloading the update file from the OTA server.

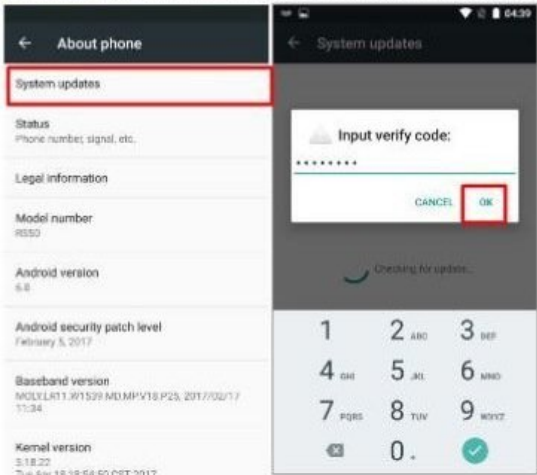
**Note:**  
The mobile computer will shut down during system update. Save any unfinished tasks and data before updating the system in order to avoid data loss.

### NETWORK UPDATE

In order to check for and download the latest system update file on the server, make sure a wireless network connection to the Internet is established on the mobile computer.

**Note:**  
To avoid any additional charges to your wireless data plan, the Wi-Fi connection to the Internet is recommended for downloading the file.

- 1) Tap **All Apps** | **Settings** | **About phone** | **System updates**. A dialog pops up asking you to input the password for system update. Please contact with [support@cipherlab.com.tw](mailto:support@cipherlab.com.tw) for the password. Enter the password and tap **OK**.



- 2) The mobile computer searches for the latest system update file on the server. Tap **DOWNLOAD AND INSTALL** to download the update file.
- 3) When a new system update file is detected on the server, a notification icon will appear on the status bar, and a text notification will pop up in the notifications panel.

## Step 1 — OS Update

3.5. OS UPDATE

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About phone

System updates

Status

Legal information

Model number

Android version

Android security patch level

Baseband version

Serial version

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● Insert wisdom here.

## Step 2 — OS Update - Cont.

SD CARD UPDATE

OS Update searches for available update files in your mobile computer's storage.

1) Obtain the latest system update image file, and copy the file onto the root storage of your SD card. Insert the SD card into the memory card slot on the device. Press the power button to power it on.

OR

Transfer the update image file to the root directory of the device's internal storage via USB cable.

Tap **All Apps** | **Settings** | **About phone** | **System updates**.

2) A window pops up asking you to input the password for system update. Please contact with [support@cipherlab.com.tw](mailto:support@cipherlab.com.tw) for the password. Enter the password and tap **OK**.

3) The mobile computer searches for an available system update file on the SD card.

Note:  
Make sure the SD card is inserted in the mobile computer. If not, the screen will show that your system is currently up to date.

4) Tap **INSTALL** to open an "Install update" confirmation dialog. Tap **Install** in the confirmation dialog to begin the installation.

Once complete, a notification will appear showing that the system has been updated successfully. Tap **OK** to show the Home screen.

● Insert wisdom here.